

Report Card For THEO'S AUTOMOTIVE

Dear Mr/Ms Dave Cassiter

We are constantly seeking new ways to improve our quality of service.
Your honest input and opinion will be greatly appreciated.

- 1) Our front desk or phone service? Excellent Average Poor
- 2) Was our original estimate in line with final billing? Same A bit higher Lower
- 3) Were you satisfied with our work? Excellent Average Poor
- 4) Would you come back and tell your friends about us? Yes No

Comments Mr Theo and Jordan are sincere and accomp. good and fair work. I look forward to returning for service and will recommend his shop.

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Comments You guys are great! My dad was very impressed!

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Dear Mr/Ms Don Ethien

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- 2) Was our original estimate in line with final billing? Same A bit higher Lower
- 3) Were you satisfied with our work? Excellent Average Poor
- 4) Would you come back and tell your friends about us? Yes No

Comments Everything you did - exceeded my expectations - I have already had my daughter-in-law go to you for excellent service