

Report Card For THEO'S AUTOMOTIVE

Dear Mr/Ms SHAWN DUNBAR

We are constantly seeking new ways to improve our quality of service.

Your honest input and opinion will be greatly appreciated.

- 1) Our front desk or phone service? Excellent Average Poor
- 2) Was our original estimate in line with final billing? Same A bit higher Lower
- 3) Were you satisfied with our work? Excellent Average Poor
- 4) Would you come back and tell your friends about us? Yes No

Comments Great work. I will recommend you to everyone in the area who asks me!

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Dear Mr/Ms Tom & Jane Kraessig

We are constantly seeking new ways to improve our quality of service.

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- 1) Our front desk or phone service? Excellent Average Poor
- 2) Was our original estimate in line with final billing? Same A bit higher Lower
- 3) Were you satisfied with our work? Excellent Average Poor
- 4) Would you come back and tell your friends about us? Yes No

Comments ('92 TOYOTA CAMRY WAGON) Runs the best it has in years after 150,000 mile servicing! Great work! Thanks. JAK

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Dear Mr(Ms) CLAIRE FACRET

We are constantly seeking new ways to improve our quality of service.

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- 1) Our front desk or phone service? Excellent Average Poor
- 2) Was our original estimate in line with final billing? Same A bit higher Lower
- 3) Were you satisfied with our work? Excellent Average Poor
- 4) Would you come back and tell your friends about us? Yes No

Comments Theo: your courtesy in helping me out with my ap is truly appreciated. Thank you for your service. Claire Facret